



What Are Managed Services?

Managed Services is the Proactive, Flexible and Affordable way to IT support. By utilizing technology, daily, weekly and monthly IT tasks can be automated and scheduled to ensure all tasks are completed and reported consistently without fail.

Proactive managed services eliminate the scenario of calling and waiting for the "computer guy". Potential issues and problems are prevented. Systems and people remain productive and working. In the case where problems do occur, response time can often be within minutes.

Managed IT Services

SERVER MANAGEMENT	NETWORK MANAGEMENT
<ul style="list-style-type: none"> ▶ Patch Management ▶ Event Log monitoring ▶ User Account administration ▶ Share Folder administration ▶ Antivirus administration ▶ Security administration ▶ Backup monitoring ▶ Network printer management ▶ Server performance monitoring 	<ul style="list-style-type: none"> ▶ Firewall monitoring and maintenance ▶ Router management ▶ Network Asset reporting ▶ Intrusion detection ▶ Vendor management ▶ Disaster Recovery planning ▶ Monthly management meetings
DESKTOP MANAGEMENT	NETWORK APPLICATIONS
<ul style="list-style-type: none"> ▶ Patch management ▶ Antivirus management ▶ Computer optimization ▶ Spyware detection and removal 	<ul style="list-style-type: none"> ▶ MS Exchange administration ▶ Backup/Restore administration ▶ Server-based Fax administration ▶ MS SQL Server administration ▶ Vertical application administration ▶ Remote/Off site backups

Key Benefits of Managed Services

- 1.) Consistency is the cornerstone of our service. Consistency creates reliability and renders no surprise expenditures or billings. How many times have you received a bill that you couldn't understand or begin to determine if it was justified?
- 2.) To keep you informed, you will receive regular communication and reporting to let you know the overall health of your computer network and the results of our services. All communication and issues associated with your users and systems is tracked, reported and retained for analytical and audit purposes.
- 3.) Our goal is to serve as your technology partner with a focus on providing solutions. By using a consultative approach to evaluate your business and technology needs, we can advise on the best solutions for your current and future needs.

AND Managed Services Pricing

Our managed services plans are provided for an affordable, monthly fixed fee. Pricing is based on criteria that include the size of the network, the number of workstations and other devices connected to the network, the number of supported Blackberries, the number of other supported devices, the number of offices, and client service requirements. Because all organizations have different set-ups and needs, we tailor a custom solution for each client based on their unique requirements.

For a reliable and secure network that will grow with your business, call us today at 405-606-6060.